

PRIVACY POLICY

Sixty-5 Technologies Limited (**We**) are committed to protecting and respecting your privacy.

1 Introduction

1.1 This policy (together with our end-user licence agreement as set out at www.sixty-5.com/policies (**Licence**) and any additional terms of use incorporated by reference into the Licence, together **our Terms of Use**) applies to your use of:

- 'Grass Guide' mobile application software (**App**) either hosted on portal.sixty-5.com (**App Site**), or downloaded, streamed or accessed via your mobile device (**Device**).
- Any of the services accessible through the App (**Services**) that are available on the App Site or other sites of ours (**Services Sites**).

1.2 This policy sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how We will treat it.

2 The information we collect about you

2.1 **Information you give us:** This is information you give us about you by filling in forms on the App Site and the Services Sites (together **Our Sites**), or by corresponding with us (for example, by email or chat). It includes information you provide when you register to use the App Site, download or register an App, subscribe to any of our Services, search for an App or Service, or share data via an App's social media functions and when you report a problem with an App, our Services, or any of our Sites. If you contact us, We will keep a record of that correspondence. The information you give us may include your name, address, email address and phone number, username, password and other registration information, and financial and credit card information.

2.2 **Information we collect about you and your device.** Each time you visit one of our Sites or use one of our Apps we will automatically collect the following information:

2.2.1 technical information, including the type of mobile device you use, your mode number, browser and operating system.

2.3 **Location information.** We also use GPS technology to determine your current location. Our location-enabled Services require your personal data for the feature to work. If you wish to use our Services, you must consent to your data being used for this purpose.

2.4 **Information we receive from other sources (Third Party Information).** We are working closely with third parties (including, for example, business partners, sub-contractors in technical, payment and delivery services, advertising networks, analytics providers, search information providers, credit reference agencies).

3 How we will use the information about you

- 3.1 We gather this information to allow us to provide the services requested. The relevant information is then used by us to communicate with you on any matter relating to the conduct of your instructions in general. If you agree, we may also contact you about other products and services we think may be of interest to you.
- 3.2 Should you contribute user-generated content to our website environment, including any contribution to a forum or chat, or supply session feedback, some of your personal data (such as your name and email address) may be displayed on the website.
- 3.3 When submitting user-generated content (such as a forum posting or chat), you acknowledge and agree that we may access, preserve, and disclose your account information and any content posted by you in order to: (a) comply with any legal process; (b) enforce the terms and conditions of use; (c) respond to claims that any content posted violates the rights of third parties; (d) respond to your requests for customer service; (e) contact you to undertake further evaluation) or (f) protect the rights, property, or personal safety of Grass Guide, other users of the website and the public.
- 3.4 We may also use aggregate information and statistics for the purposes of monitoring website usage in order to help us to develop our website and our services. We may also provide such aggregate information to third parties. These statistics will not include information that can be used to identify you.

4 Marketing

- 4.1 We may also wish to provide you with information about special features of our website or any other service we think may be of interest to you. If you would rather not receive this information, please send an email message to support@sixty-5.com marked 'UNSUBSCRIBE' in the subject field. If you agree to us providing you with marketing information, you can always opt out at a later date.

5 Cookies and other information-gathering technologies

- 5.1 Our website uses cookies. Cookies are text files placed on your computer to collect standard Internet log information and visitor behaviour information. These cookies allow us to distinguish you from other users of the website which helps us to provide you with a good experience when you browse our website and also allows us to improve our site.
- 5.2 Our website uses cookies only if you select the 'remember me' option when logging in to the member's area. The sole purpose of this is convenience, making it unnecessary to retype your username and password every time you logon. You may refuse to accept cookies by selecting this setting on your browser, although this may prevent you from being able to use certain websites that require cookies.

6 How we protect your information

- 6.1 We have put in place the following security procedures and technical and organisational measures to safeguard your personal information: Your data is held securely on our databases which are only available to authorised Sixty-5 Technologies Limited personnel on a password protected basis and is not available to any other individual or party. Your information is protected by a firewall. We also use system and application logs to track all access. We review these logs periodically and investigate any anomalies or discrepancies. Any email correspondence between you and Sixty-5 Technologies Limited will not be encrypted. Emails received by us will be stored securely within our corporate firewall.
- 6.2 You are responsible for ensuring that your account password remains secure. You should not disclose your username and password to other people. If you forget your password, please contact us at support@sixty-5.com
- 6.3 We will use all reasonable efforts to safeguard your personal information. However, you should be aware that the use of the Internet is not entirely secure and for this reason we cannot guarantee the security or integrity of any personal information which is transferred from you or to you via the Internet.

7 Access to your information and updating and correcting your information

- 7.1 You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please send an email to support@sixty-5.com or send a letter to Sixty-5 Technologies Limited, 5b Weavers Court Business Park, Linfield Road, Belfast, Northern Ireland, BT12 5GH. We may apply a small charge for this service.
- 7.2 Where your details become outdated you should notify us by email so that we may update your details.

8 Your consent

- 8.1 By submitting your personal information you consent to the use of that information as set out in this policy.

9 Changes to privacy policy

- 9.1 We keep our Privacy policy under regular review. If we change our Privacy policy we will post the changes on this page, and place notices on other pages of the website, so that you may be aware of the information we collect and how we use it at all times.

10 How to contact us

- 10.1 We welcome your views about our website and our Privacy policy. If you would like to contact us with any queries or comments please send an email to support@sixty-5.com or send a letter to Sixty-5 Technologies Limited, 5b Weavers Court Business Park, Linfield Road, Belfast, Northern Ireland, BT12 5GH.

11 Links to other websites

- 11.1 Our website contains links to other websites. This privacy policy applies only to this website so when you access links to other websites you should read their own privacy policies.